

EVALUATION OF CONTRACT COUNSEL

The Commission shall establish a procedure for persons in the community and court system to make complaints against or comments regarding persons who provide contract defense services for the Commission and shall provide a form outlining the procedure for persons to make said complaints or comments, the complaints, or comments to be filed with the Commission. The Commission upon receiving a written complaint, shall contact the Contractor and attempt to get the matter complained of resolved, if possible. If the matter cannot be resolved, or if appears the Contractor is not adequately responding to the complaint, the matter may be referred to the Commission for further action in order to insure the proper representation of the Contractor's clients.

The Commission shall monitor any formal state bar disciplinary action against any contractor, and the director shall take appropriate steps for interim intervention if a contractor is formally being disciplined by the State Bar Association or is receiving an interim suspension, in order to insure the proper representation of that attorney's clients. These actions may include, but not be limited to, filing the public reprimand in the attorneys at the Commission office, requiring the contractor to undergo mentoring or other intermediate sanctions, or placing the matter before the Commission for action such as termination of the contract.